

Canvas for Students

Students access Canvas under the Quick Links menu on the College's website.

All curriculum classes will use Canvas (the College's new Learning Management System) this Fall.

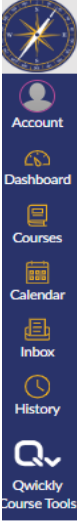
Each class has a Canvas component (also called a Canvas Course). Located on the **Dashboard**, it is available on the class start date. Courses can be accessed from the **Courses** menu.

Visit the [Academic Calendar](#) for 16-week, first 8-week, 14-week and second 8-week start dates.

All classes use [Canvas](#) for the required entry activity called the EVA (enrollment verification assignment), the class syllabus, and the gradebook. Depending on the class delivery method (Internet, HyFlex, Hybrid, or Blended), students access instructional content and course materials, submit assignments, and participate in discussions in the Canvas course.

We have resources to help students use Canvas:

- *Passport to Canvas* is a free, self-paced "course" inside Canvas. It provides an overview of how to navigate courses, submit assignments and quizzes, view grades, and participate in student-to-student and student-to-faculty activities. It's available from the **Dashboard** and **Courses** menu.
- Need help using Canvas tools or navigating in Canvas? Students can click the **Help** icon in the navigation menu to access chat, a hotline, how-to guides, and support tickets, all of which are managed by Canvas. The *Passport to Canvas* course can also be accessed from **Help**.
- At North and South Campus, students can also visit the Library or Tutoring Center to receive assistance with Canvas.



The screenshot shows the Canvas navigation menu on the right side of the screen. The menu includes icons for Account, Dashboard, Courses, Calendar, Inbox, History, and a 'Quickly Course Tools' section. The 'Help' icon, which is a question mark inside a circle, is highlighted in the bottom section of the menu.

Help

- [Canvas Help - Chat](#)
Students can web chat with Canvas support.
- [Canvas Help - Chat \(Faculty\)](#)
Faculty can web chat with Canvas support.
- [Canvas Help - Hotline](#)
+1 (877) 801-3760
- [Canvas Help - How To Guides](#)
Find answers to common questions.
- [Canvas Help - Passport to Canvas](#)
This is a free training course to help students learn how to navigate Canvas.
- [Canvas Help - Submit a Support Ticket](#)
If Canvas misbehaves, report the problem by submitting a ticket here.
- [IT Helpdesk at Rowan-Cabarrus](#)
Help with College logins or systems (ex: student email, Self-Service, Navigate), and much more. Call, chat or submit a ticket.
- [Library Services at Rowan-Cabarrus](#)
Three campus locations, plus extensive 24x7 online resources. Course-specific resources may be available via a link within your course(s).
- [Tutoring Services at Rowan-Cabarrus](#)
Free tutoring on-campus and online in dozens of subjects. Also, Tutor.com online tutoring may be available via a direct link within your course(s).
- [Other Support Resources for Students](#)
Advising, Career Services, Office of Accessibility, Veterans Services, Wellness Center, and many more support services are available.

As always, students should:

- Complete the EVA, located under **Modules > Start Here** in each Canvas course. Not completing the EVA by the deadline can negatively affect enrollment in the class and financial aid eligibility.
- Check Canvas and College email often throughout the semester.
- Review the class syllabus, located under **Modules > Course Information** in each Canvas course.
- [Contact the College Help Desk](#) if you are having trouble logging into Canvas or other College systems.
- Direct course-specific questions (such as those about assignments, course content, grades, tests, textbooks or e-texts) to the faculty member teaching the course.