



Emergency Services

roger.mcdaniel@rccc.edu 704-216-3501

lee.ennis@rccc.edu 704-216-3466

danny.scott@rccc.edu 704-216-3519

lewis.rogers@rccc.edu 704-216-3531

Ray.allen@rccc.edu 980-521-6000

Fire Officer Development Virtual Offering

Date: November 16, 2020 – December 14, 2020

Days & Times: Monday November 16,23,30, and December 7 from 6-10PM the class will meet virtually on Blackboard Collaborate. Remaining work will be completed online using Blackboard.

Location: Virtual Offering

Instructor: Chief Ryan Cole

Description: The class is specifically designed for the new officers or aspiring officers. This is the first in a four-part comprehensive series which will use a variety of resources from General Colin, Powell, Vince Lombardi, and Chief Billy Goldfeder and will be discussion led. Chief Ryan Cole has over 20 of fire service experience and is a past President of the North Carolina Association of Fire Chiefs. Topics of discussion for this course include:

- **Roles and Responsibilities of an Officer**
- **Managing People**
- **Fire Department Organization**
- **Ethics in the Fire Service**
- **Customer Service**

Tuition: \$125.00
(Fire, Law & EMS personnel are exempt from Tuition fee)
Pre-Registration is Required;
Please email tanya.rogers@rccc.edu or call 704-216-3531

